Coaching language Tell me **REFLECT** - My language as a leader is more We're making progress... **ACTION** - I can develop a coaching approach by What else could we try? The next step is... **Curious language** Help me understand.. I'm curious **REFLECT** – How curious am I? about... What problem are **ACTION** – I'm going to be more curious by... we trying to solve? Feedback considerations What will the other persons point of view be? How will they feel when they receive the feedback? What do they do well so that I can thank and acknowledge them? What part did I play in the situation? Do I need to take responsibility for anything? What is the resolution to the problem or support I can give?

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